



# Warranty Statement

(Updated August 2011)

Signalisation Ver-Mac warrants all their newly manufactured traffic control equipment to be free from defects in material and workmanship. This warranty applies only to Ver-Mac manufactured components.

- All non-electronic components manufactured by Signalisation Ver-Mac, are warranted for a period of twelve (12) months from the date of delivery to the original purchaser.
- Electronic components manufactured by Signalisation Ver-Mac, are warranted for a period of twenty-four (24) months from the date of delivery to the original purchaser.

## Limitations and Exclusions

Coverage under this warranty is limited to components manufactured by Signalisation Ver-Mac and maintained and operated within the limits of the normal usage for which the component was designed.

In the case of electronic components, this warranty is contingent upon the following two conditions:

1. That the equipment has been connected to a power source of the correct voltage and amperage.  
and
2. That the equipment has been used in a manner considered normal usage.

Signalisation Ver-Mac does not warrant any of its equipment, or parts thereof, against depreciation or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, lack of proper protection during storage, collision or accident.

Under no circumstances shall this Warranty extend to:

1. Any Ver-Mac equipment or part thereof, which has been modified, repaired, or altered in any way, in any establishment other than Signalisation Ver-Mac's own factory.

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2. Any Ver-Mac equipment or part thereof, which has been modified, repaired, or altered in any way without the express written consent of Signalisation Ver-Mac.
3. Any and all other components of Ver-Mac products which are warranted separately by the respective manufacturers of said components.
4. Any and all replacement parts not supplied by Signalisation Ver-Mac.
5. Repair to or replacement of any equipment or component parts where the loss or damage is caused by or arises from natural calamities or unforeseeable events.

### Repair and/or replacement

Repair or replacement of any equipment or component part shown to be defective, shall always be at the discretion of Signalisation Ver-Mac and shall be carried out at its factory, unless agreed to otherwise by prior arrangement with Signalisation Ver-Mac.

- Signalisation Ver-Mac shall not be held liable for any and all costs incurred by the owner in the carrying out of authorized repairs.
- Signalisation Ver-Mac shall not be held liable for reimbursement of any indirect or incidental expenses incurred in either the removal of defective equipment or component(s), nor in the installation of replacement parts.

### Claim procedure

- In order to make a claim under the terms of this warranty, the owner of the equipment must first establish that the equipment has been installed, maintained and operated within the normal limits of its intended usage.
- Defective equipment or component parts for repair or replacement must always be returned to Signalisation Ver-Mac along with an RMA number obtained beforehand from Customer Service at Signalisation Ver-Mac.

***Do not return equipment or component parts without prior authorization and the requisite RMA.***